Musselburgh Medical Centre

Adult Primary Care Survey
Aug 25 - May 26

Adult Primary Care Survey

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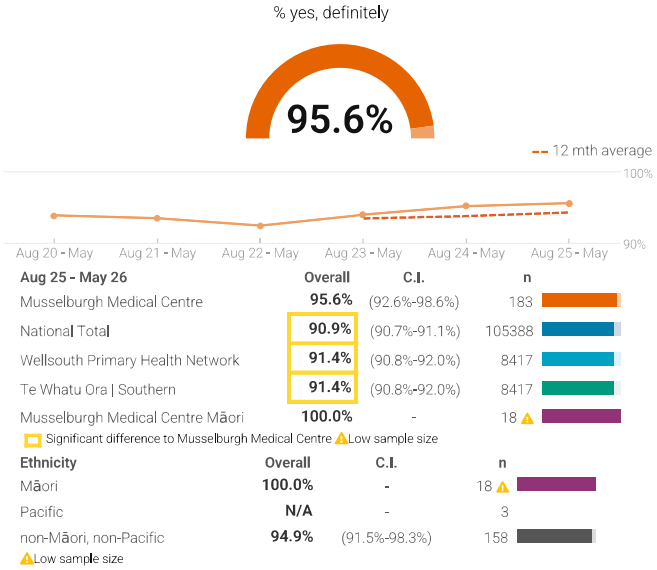
Most recent experience
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Key Questions

Did the health care professional involve you as much as you wanted to be in making decisions about your treatment and care?

Patients who had a face-to-face, phone or video consultation in the last 3 months were asked "Did the health care professional involve you as much as you wanted to be in making decisions about your treatment and care?" 95.6% of Musselburgh Medical Centre's respondents reported *Yes, definitely*. 3.3% chose *Somewhat*, and 1.1% said *No*.

In the prior survey period, a similar proportion of respondents (95.2%) at Musselburgh Medical Centre selected *Yes, definitely*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	95.6%	(92.6%-98.6%)	183
National Total	90.9%	(90.7%-91.1%)	105388
Wellsouth Primary Health Network	91.4%	(90.8%-92.0%)	8417
Te Whatu Ora | Southern	91.4%	(90.8%-92.0%)	8417
Musselburgh Medical Centre Māori	100.0%	-	18 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

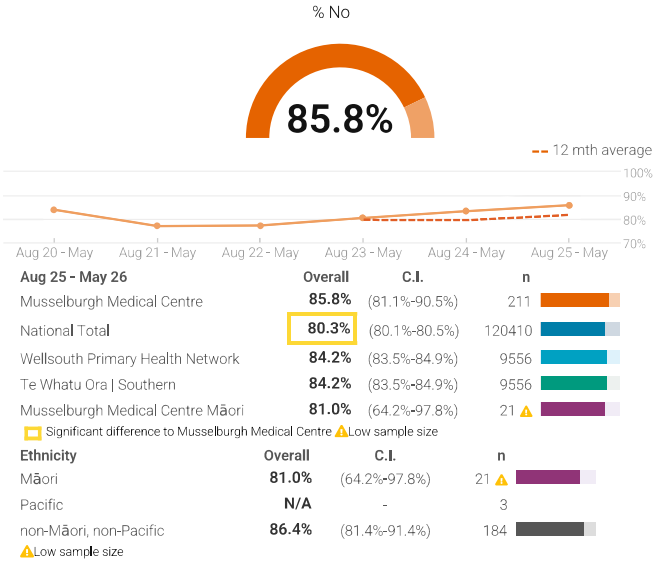
Ethnicity	Overall	C.I.	n
Māori	100.0%	-	18 ⚠
Pacific	N/A	-	3
non-Māori, non-Pacific	94.9%	(91.5%-98.3%)	158

⚠Low sample size

In the last 12 months, was there ever a time when you wanted health care from a GP or nurse, but you couldn't get it?

All patients were asked "In the last 12 months, was there ever a time when you wanted health care from a GP or nurse, but you couldn't get it?" 14.2% of Musselburgh Medical Centre's respondents said *Yes*. and 85.8% selected *No*.

In the prior survey period, a similar proportion of respondents (83.3%) at Musselburgh Medical Centre chose *No*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	85.8%	(81.1%-90.5%)	211
National Total	80.3%	(80.1%-80.5%)	120410
Wellsouth Primary Health Network	84.2%	(83.5%-84.9%)	9556
Te Whatu Ora | Southern	84.2%	(83.5%-84.9%)	9556
Musselburgh Medical Centre Māori	81.0%	(64.2%-97.8%)	21 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

Ethnicity	Overall	C.I.	n
Māori	81.0%	(64.2%-97.8%)	21 ⚠
Pacific	N/A	-	3
non-Māori, non-Pacific	86.4%	(81.4%-91.4%)	184

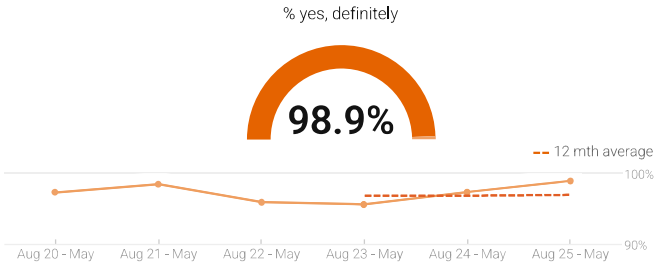
⚠Low sample size

Most recent experience

Did the health care professional listen to you?

Patients who had a face-to-face, phone or video consultation in the last 3 months were asked "Did the health care professional listen to you?" 98.9% of Musselburgh Medical Centre's respondents stated *Yes, definitely*. 1.1% reported *Somewhat*, and none (0%) chose *No*.

In the prior survey period, a similar proportion of respondents (97.3%) at Musselburgh Medical Centre stated *Yes, definitely*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	98.9%	(97.4%-100%)	181
National Total	93.9%	(93.8%-94.0%)	104034
Wellsouth Primary Health Network	93.8%	(93.3%-94.3%)	8323
Te Whatu Ora | Southern	93.8%	(93.3%-94.3%)	8323
Musselburgh Medical Centre Māori	100.0%	-	18 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

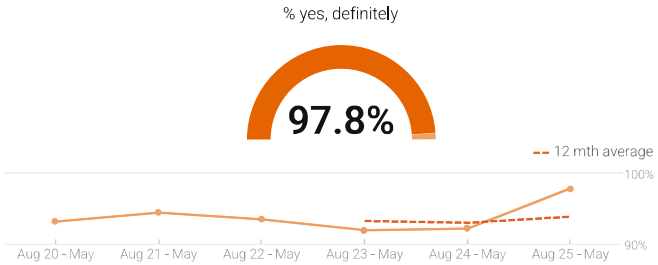
Ethnicity	Overall	C.I.	n
Māori	100.0%	-	18 ⚠
Pacific	N/A	-	3
non-Māori, non-Pacific	98.7%	(96.9%-100%)	156

⚠Low sample size

Did the health care professional inform you as much as you wanted about your health condition, treatment, or care?

Patients who had a face-to-face, phone or video consultation in the last 3 months were asked "Did the health care professional inform you as much as you wanted about your health condition, treatment, or care?" 97.8% of Musselburgh Medical Centre's respondents stated *Yes, definitely*. 2.2% chose *Somewhat*, and none (0%) said *No*.

In the prior survey period, a significantly lower proportion of respondents (92.1%) at Musselburgh Medical Centre selected *Yes, definitely*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	97.8%	(95.7%-99.9%)	186
National Total	89.4%	(89.2%-89.6%)	106540
Wellsouth Primary Health Network	89.3%	(88.6%-90.0%)	8540
Te Whatu Ora | Southern	89.3%	(88.6%-90.0%)	8540
Musselburgh Medical Centre Māori	100.0%	-	18 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

Ethnicity	Overall	C.I.	n
Māori	100.0%	-	18 ⚠
Pacific	N/A	-	3
non-Māori, non-Pacific	97.5%	(95.1%-99.9%)	161

⚠Low sample size

Did the health care professional explain things in a way you could understand?

Patients who had a face-to-face, phone or video consultation in the last 3 months were asked "Did the health care professional explain things in a way you could understand?" 100.0% of Musselburgh Medical Centre's respondents selected *Yes, definitely*. none (0%) said *Somewhat*, and none (0%) selected *No*.

In the prior survey period, a significantly lower proportion of respondents (97.9%) at Musselburgh Medical Centre reported *Yes, definitely*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	100.0%	-	186
National Total	93.7%	(93.6%-93.8%)	106828
Wellsouth Primary Health Network	93.7%	(93.2%-94.2%)	8560
Te Whatu Ora | Southern	93.7%	(93.2%-94.2%)	8560
Musselburgh Medical Centre Māori	100.0%	-	18 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

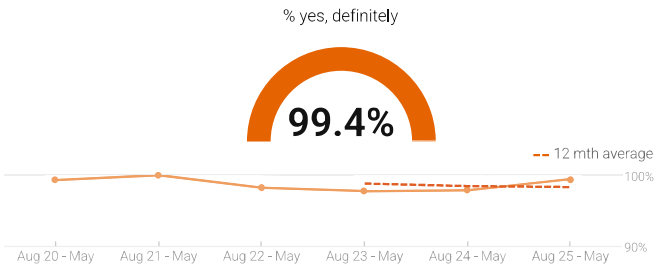
Ethnicity	Overall	C.I.	n
Māori	100.0%	-	18 ⚠
Pacific	N/A	-	3
non-Māori, non-Pacific	100.0%	-	161

⚠Low sample size

Did the health care professional treat you with respect and kindness?

Patients who had a face-to-face, phone or video consultation in the last 3 months were asked "Did the health care professional treat you with respect and kindness?" 99.4% of Musselburgh Medical Centre's respondents chose *Yes, definitely*. none (0%) said *Somewhat*, and 0.6% selected *No*.

In the prior survey period, a similar proportion of respondents (97.9%) at Musselburgh Medical Centre selected *Yes, definitely*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	99.4%	(98.3%-100%)	180
National Total	96.7%	(96.6%-96.8%)	105502
Wellsouth Primary Health Network	96.7%	(96.3%-97.1%)	8436
Te Whatu Ora | Southern	96.7%	(96.3%-97.1%)	8436
Musselburgh Medical Centre Māori	100.0%	-	18 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

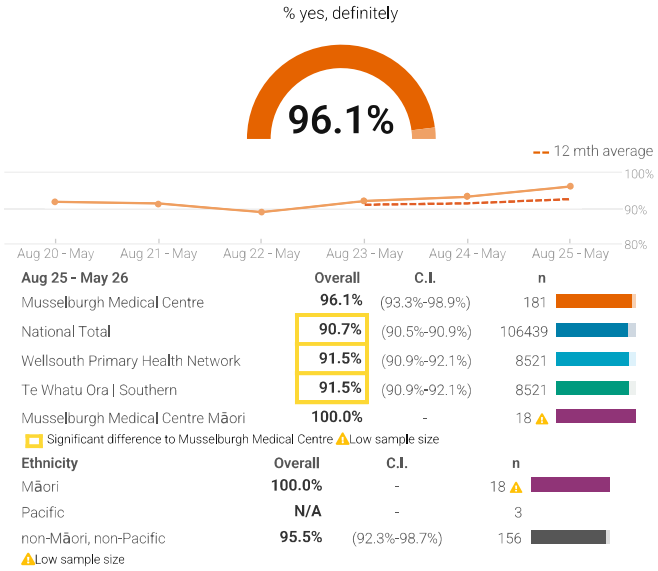
Ethnicity	Overall	C.I.	n
Māori	100.0%	-	18 ⚠
Pacific	N/A	-	3
non-Māori, non-Pacific	99.4%	(98.1%-100%)	155

⚠Low sample size

Did the health care professional spend enough time with you?

Patients who had a face-to-face, phone or video consultation in the last 3 months were asked "Did the health care professional spend enough time with you?" 96.1% of Musselburgh Medical Centre's respondents stated *Yes, definitely*. 3.9% said *Somewhat*, and none (0%) reported *No*.

In the prior survey period, a similar proportion of respondents (93.2%) at Musselburgh Medical Centre chose *Yes, definitely*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	96.1%	(93.3%-98.9%)	181
National Total	90.7%	(90.5%-90.9%)	106439
Wellsouth Primary Health Network	91.5%	(90.9%-92.1%)	8521
Te Whatu Ora | Southern	91.5%	(90.9%-92.1%)	8521
Musselburgh Medical Centre Māori	100.0%	-	18 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

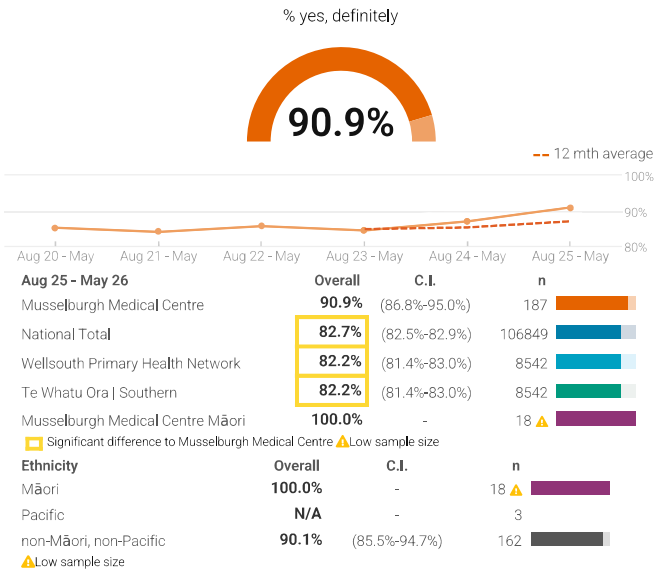
Ethnicity	Overall	C.I.	n
Māori	100.0%	-	18 ⚠
Pacific	N/A	-	3
non-Māori, non-Pacific	95.5%	(92.3%-98.7%)	156

⚠Low sample size

Were you confident that the health care professional knew enough about your medical history?

Patients who had a face-to-face, phone or video consultation in the last 3 months were asked "Were you confident that the health care professional knew enough about your medical history?" 90.9% of Musselburgh Medical Centre's respondents selected *Yes, definitely*. 9.1% chose *Somewhat*, and none (0%) said *No*.

In the prior survey period, a similar proportion of respondents (87.0%) at Musselburgh Medical Centre reported *Yes, definitely*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	90.9%	(86.8%-95.0%)	187
National Total	82.7%	(82.5%-82.9%)	106849
Wellsouth Primary Health Network	82.2%	(81.4%-83.0%)	8542
Te Whatu Ora | Southern	82.2%	(81.4%-83.0%)	8542
Musselburgh Medical Centre Māori	100.0%	-	18 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

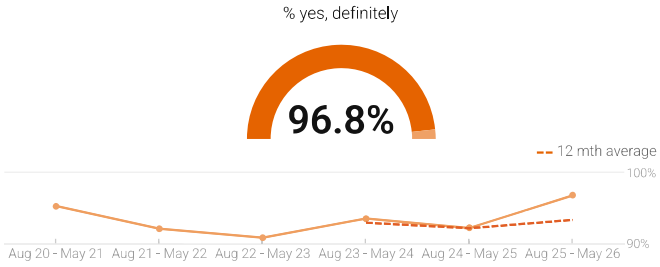
Ethnicity	Overall	C.I.	n
Māori	100.0%	-	18 ⚠
Pacific	N/A	-	3
non-Māori, non-Pacific	90.1%	(85.5%-94.7%)	162

⚠Low sample size

Did you have trust and confidence in the health care professional?

Patients who had a face-to-face, phone or video consultation in the last 3 months were asked "Did you have trust and confidence in the health care professional?" 96.8% of Musselburgh Medical Centre's respondents chose *Yes, definitely*. 2.7% said *Somewhat*, and 0.5% stated *No*.

In the prior survey period, a similar proportion of respondents (92.2%) at Musselburgh Medical Centre chose *Yes, definitely*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	96.8%	(94.3%-99.3%)	186
National Total	89.6%	(89.4%-89.8%)	106883
Wellsouth Primary Health Network	89.4%	(88.7%-90.1%)	8570
Te Whatu Ora | Southern	89.4%	(88.7%-90.1%)	8570
Musselburgh Medical Centre Māori	100.0%	-	18 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

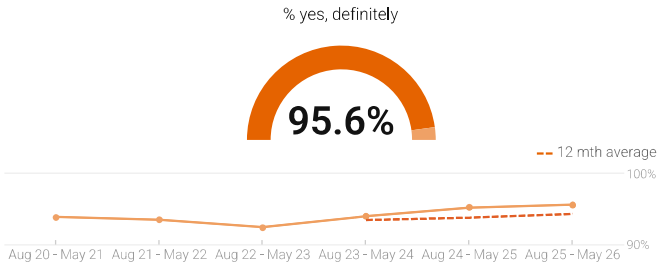
Ethnicity	Overall	C.I.	n
Māori	100.0%	-	18 ⚠
Pacific	N/A	-	2
non-Māori, non-Pacific	96.9%	(94.2%-99.6%)	162

⚠Low sample size

★ Did the health care professional involve you as much as you wanted to be in making decisions about your treatment and care?

Patients who had a face-to-face, phone or video consultation in the last 3 months were asked "Did the health care professional involve you as much as you wanted to be in making decisions about your treatment and care?" 95.6% of Musselburgh Medical Centre's respondents stated *Yes, definitely*. 3.3% chose *Somewhat*, and 1.1% chose *No*.

In the prior survey period, a similar proportion of respondents (95.2%) at Musselburgh Medical Centre stated *Yes, definitely*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	95.6%	(92.6%-98.6%)	183
National Total	90.9%	(90.7%-91.1%)	105388
Wellsouth Primary Health Network	91.4%	(90.8%-92.0%)	8417
Te Whatu Ora | Southern	91.4%	(90.8%-92.0%)	8417
Musselburgh Medical Centre Māori	100.0%	-	18 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

Ethnicity	Overall	C.I.	n
Māori	100.0%	-	18 ⚠
Pacific	N/A	-	3
non-Māori, non-Pacific	94.9%	(91.5%-98.3%)	158

⚠Low sample size

What could have been done better to involve you in decisions about your treatment and care?

Musselburgh Medical Centre	
%	n

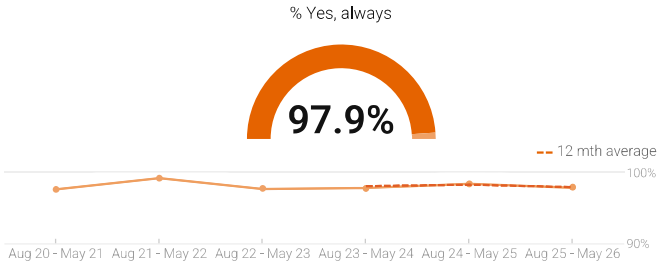
n = 5

⚠Low sample size

Was your name pronounced properly by the health care professional?

Patients who had a face-to-face, phone or video consultation in the last 3 months were asked "Was your name pronounced properly by the health care professional?" 97.9% of Musselburgh Medical Centre's respondents stated *Yes, always*. 0.5% stated *Sometimes*, 0.5% reported *No*, and 1.1% stated *No one used my name*.

In the prior survey period, a similar proportion of respondents (98.4%) at Musselburgh Medical Centre said *Yes, always*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	**97.9%**	(95.8%-100.0%)	188
National Total	**95.6%**	(95.5%-95.7%)	106231
Wellsouth Primary Health Network	**96.1%**	(95.7%-96.5%)	8534
Te Whatu Ora | Southern	**96.1%**	(95.7%-96.5%)	8534
Musselburgh Medical Centre Māori	**100.0%**	-	18 ⚠

⚠ Low sample size

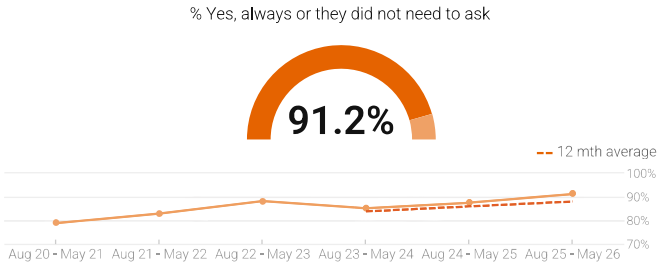
Ethnicity	Overall	C.I.	n
Māori	**100.0%**	-	18 ⚠
Pacific	**N/A**	-	3
non-Māori, non-Pacific	**97.5%**	(95.1%-99.9%)	163

⚠ Low sample size

Did the health care professional ask you how to say your name if they were uncertain?

Patients who had a face-to-face, phone or video consultation in the last 3 months were asked "Did the health care professional ask you how to say your name if they were uncertain?" 9.3% of Musselburgh Medical Centre's respondents chose *Yes, always*. 0.5% reported *Sometimes*, 8.2% chose *No*, 81.9% chose *They did not need to ask*, and none (0%) reported *No one used my name*.

In the prior survey period, a similar proportion of respondents (87.5%) at Musselburgh Medical Centre stated *Yes, always and They did not need to ask*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	**91.2%**	(87.1%-95.3%)	182
National Total	**79.3%**	(79.1%-79.5%)	102923
Wellsouth Primary Health Network	**81.0%**	(80.2%-81.8%)	8206
Te Whatu Ora | Southern	**81.0%**	(80.2%-81.8%)	8206
Musselburgh Medical Centre Māori	**100.0%**	-	18 ⚠

▭ Significant difference to Musselburgh Medical Centre ⚠ Low sample size

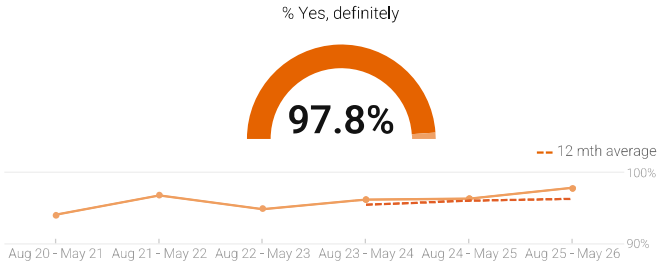
Ethnicity	Overall	C.I.	n
Māori	**100.0%**	-	18 ⚠
Pacific	**N/A**	-	3
non-Māori, non-Pacific	**91.1%**	(86.6%-95.6%)	157

⚠ Low sample size

Did you feel comfortable to ask the health care professional any questions you had?

Patients who had a face-to-face, phone or video consultation in the last 3 months were asked "Did you feel comfortable to ask the health care professional any questions you had?" 97.8% of Musselburgh Medical Centre's respondents said *Yes, definitely*. 1.6% selected *Somewhat*, and 0.5% said *No*.

In the prior survey period, a similar proportion of respondents (96.3%) at Musselburgh Medical Centre said *Yes, definitely*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	97.8%	(95.7%-99.9%)	186
National Total	93.1%	(92.9%-93.3%)	106567
Wellsouth Primary Health Network	93.2%	(92.7%-93.7%)	8549
Te Whatu Ora | Southern	93.2%	(92.7%-93.7%)	8549
Musselburgh Medical Centre Māori	100.0%	-	18 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

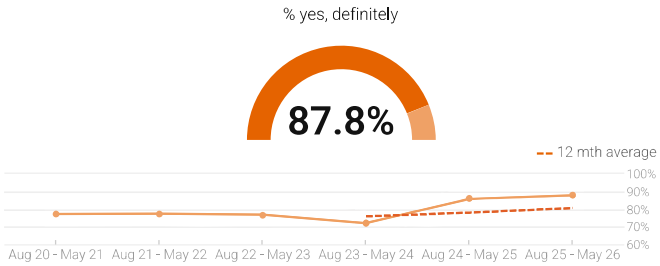
Ethnicity	Overall	C.I.	n
Māori	100.0%	-	18 ⚠
Pacific	N/A	-	3
non-Māori, non-Pacific	97.5%	(95.1%-99.9%)	161

⚠Low sample size

During this consultation, did you feel that the health care professional recognised and/or understood any mental health needs that you might have had?

Patients who had a face-to-face, phone or video consultation in the last 3 months were asked "During this consultation, did you feel that the health care professional recognised and/or understood any mental health needs that you might have had?" 87.8% of Musselburgh Medical Centre's respondents stated *Yes, definitely*. 12.2% chose *Somewhat*, and none (0%) reported *No*.

In the prior survey period, a similar proportion of respondents (85.7%) at Musselburgh Medical Centre said *Yes, definitely*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	87.8%	(77.8%-97.8%)	41
National Total	74.8%	(74.3%-75.3%)	27508
Wellsouth Primary Health Network	75.6%	(73.7%-77.5%)	1978
Te Whatu Ora | Southern	75.6%	(73.7%-77.5%)	1978
Musselburgh Medical Centre Māori	80.0%	(44.9%-100%)	5 ⚠

⚠Low sample size

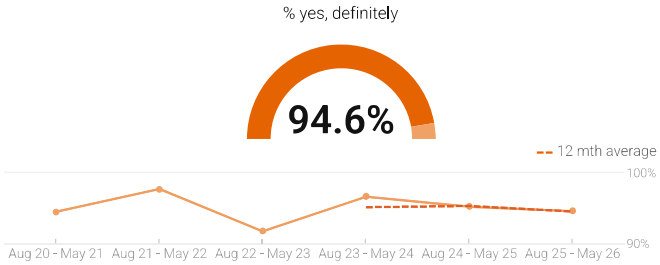
Ethnicity	Overall	C.I.	n
Māori	80.0%	(44.9%-100%)	5 ⚠
Pacific	N/A	-	1
non-Māori, non-Pacific	88.6%	(78.1%-99.1%)	35

⚠Low sample size

And on this occasion, did the reception and/or admin staff treat you with respect?

Patients who had a face-to-face, phone or video consultation in the last 3 months were asked "And on this occasion, did the reception and/or admin staff treat you with respect?" 94.6% of Musselburgh Medical Centre's respondents stated *Yes, definitely*. 5.4% selected *Somewhat*, and none (0%) selected *No*.

In the prior survey period, a similar proportion of respondents (95.2%) at Musselburgh Medical Centre selected *Yes, definitely*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	**94.6%**	(91.3%-97.9%)	184
National Total	**94.3%**	(94.2%-94.4%)	104392
Wellsouth Primary Health Network	**95.1%**	(94.6%-95.6%)	8365
Te Whatu Ora | Southern	**95.1%**	(94.6%-95.6%)	8365
Musselburgh Medical Centre Māori	**100.0%**	-	17 ⚠

⚠Low sample size

Ethnicity	Overall	C.I.	n
Māori	**100.0%**	-	17 ⚠
Pacific	**N/A**	-	2
non-Māori, non-Pacific	**93.8%**	(90.1%-97.5%)	161

⚠Low sample size

Did you feel your cultural needs were met?

Patients who had a face-to-face, phone or video consultation in the last 3 months were asked "Did you feel your cultural needs were met?" 100.0% of Musselburgh Medical Centre's respondents stated *Yes, definitely*. none (0%) reported *Somewhat*, and none (0%) reported *No*.

In the prior survey period, a similar proportion of respondents (95.1%) at Musselburgh Medical Centre selected *Yes, definitely*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	**100.0%**	-	75
National Total	**92.4%**	(92.2%-92.6%)	50711
Wellsouth Primary Health Network	**93.7%**	(92.9%-94.5%)	3417
Te Whatu Ora | Southern	**93.7%**	(92.9%-94.5%)	3417
Musselburgh Medical Centre Māori	**100.0%**	-	9 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

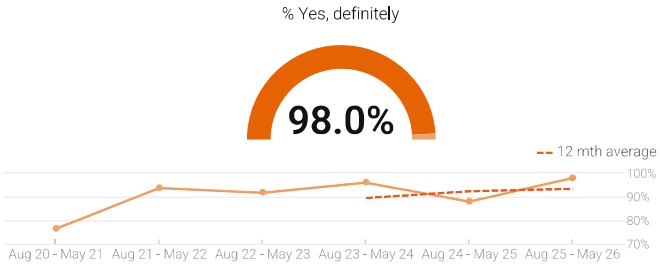
Ethnicity	Overall	C.I.	n
Māori	**100.0%**	-	9 ⚠
Pacific	**N/A**	-	2
non-Māori, non-Pacific	**100.0%**	-	62

⚠Low sample size

Did you feel your spiritual needs were met?

Patients who had a face-to-face, phone or video consultation in the last 3 months were asked "Did you feel your spiritual needs were met?" 98.0% of Musselburgh Medical Centre's respondents stated *Yes, definitely*. 2.0% selected *Somewhat*, and none (0%) selected *No*.

In the prior survey period, a significantly lower proportion of respondents (87.9%) at Musselburgh Medical Centre chose *Yes, definitely*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	98.0%	(94.0%-100%)	49
National Total	86.0%	(85.7%-86.3%)	39248
Wellsouth Primary Health Network	87.5%	(86.2%-88.8%)	2496
Te Whatu Ora | Southern	87.5%	(86.2%-88.8%)	2496
Musselburgh Medical Centre Māori	100.0%	-	8 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

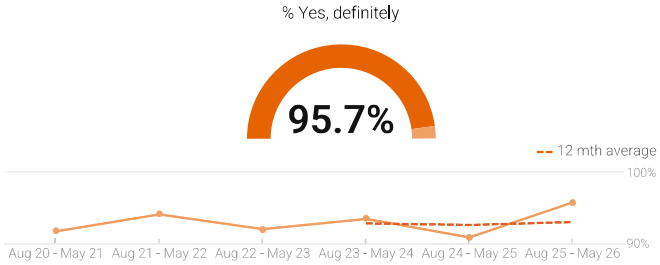
Ethnicity	Overall	C.I.	n
Māori	100.0%	-	8 ⚠
Pacific	N/A	-	2
non-Māori, non-Pacific	97.3%	(92.1%-100%)	37

⚠Low sample size

Did you feel your individual needs were met?

Patients who had a face-to-face, phone or video consultation in the last 3 months were asked "Did you feel your individual needs were met?" 95.7% of Musselburgh Medical Centre's respondents selected *Yes, definitely*. 4.3% said *Somewhat*, and none (0%) said *No*.

In the prior survey period, a similar proportion of respondents (90.8%) at Musselburgh Medical Centre said *Yes, definitely*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	95.7%	(92.6%-98.8%)	164
National Total	88.9%	(88.7%-89.1%)	97766
Wellsouth Primary Health Network	89.5%	(88.8%-90.2%)	7734
Te Whatu Ora | Southern	89.5%	(88.8%-90.2%)	7734
Musselburgh Medical Centre Māori	100.0%	-	17 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

Ethnicity	Overall	C.I.	n
Māori	100.0%	-	17 ⚠
Pacific	N/A	-	3
non-Māori, non-Pacific	95.0%	(91.4%-98.6%)	140

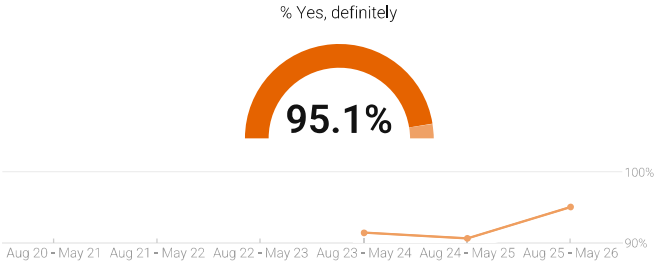
⚠Low sample size

Did you feel your accessibility needs were met?

Patients who had a face-to-face, phone or video consultation in the last 3 months were asked "Did you feel your accessibility needs were met?" 95.1% of Musselburgh Medical Centre's respondents stated *Yes, definitely*. 3.7% selected *Somewhat*, and 1.2% reported *No*.

In the prior survey period, a similar proportion of respondents (90.6%) at Musselburgh Medical Centre said *Yes, definitely*.

New question added in August 2023.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	**95.1%**	(90.4%-99.8%)	81
National Total	**86.0%**	(85.7%-86.3%)	51782
Wellsouth Primary Health Network	**88.0%**	(87.0%-89.0%)	4204
Te Whatu Ora | Southern	**88.0%**	(87.0%-89.0%)	4204
Musselburgh Medical Centre Māori	**100.0%**	-	6 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

Ethnicity	Overall	C.I.	n
Māori	**100.0%**	-	6 ⚠
Pacific	**N/A**	-	2
non-Māori, non-Pacific	**94.5%**	(89.3%-99.7%)	73

⚠Low sample size

How could your needs have been better met?

Musselburgh Medical Centre

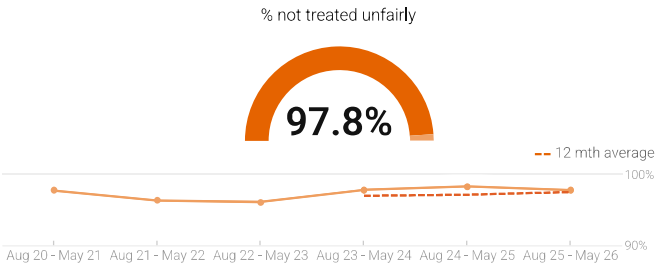
%	n

n = 4

Identified perceived unfair treatment

"Identified perceived unfair treatment" 97.8% of Musselburgh Medical Centre's respondents reported *No.* and 2.2% stated *Yes.*

In the prior survey period, a similar proportion of respondents (98.3%) at Musselburgh Medical Centre selected *No.*



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	**97.8%**	(95.7%-99.9%)	182
National Total	**97.1%**	(97.0%-97.2%)	100875
Wellsouth Primary Health Network	**97.3%**	(96.9%-97.7%)	8118
Te Whatu Ora | Southern	**97.3%**	(96.9%-97.7%)	8118
Musselburgh Medical Centre Māori	**94.4%**	(83.8%-100%)	18 ⚠

⚠Low sample size

Ethnicity	Overall	C.I.	n
Māori	**94.4%**	(83.8%-100%)	18 ⚠
Pacific	**N/A**	-	3
non-Māori, non-Pacific	**98.1%**	(96.0%-100%)	158

⚠Low sample size

You indicated that you felt you were treated unfairly. What happened to make you feel you were treated unfairly?

Musselburgh Medical Centre

%	n

n = 1

What do you think would have made your consultation better?

	Musselburgh Medical Centre	
	%	n
Time	**11.7%**	11
Doctor	**8.5%**	8
Appointment	**8.5%**	8
GP	**8.5%**	8
Visit	**7.4%**	7
Dr	**6.4%**	6
Wait	**6.4%**	6
Wonderful	**5.3%**	5
Happy	**5.3%**	5
Received	**5.3%**	5

n = 94

What do you think went well about your consultation?

	Musselburgh Medical Centre	
	%	n
Listened	**19.4%**	24
Doctor	**18.5%**	23
GP	**17.7%**	22
Time	**16.9%**	21
Care	**13.7%**	17
Feel	**11.3%**	14
Health	**9.7%**	12
Dr	**8.9%**	11
Needed	**8.1%**	10
Nurse	**8.1%**	10

n = 124

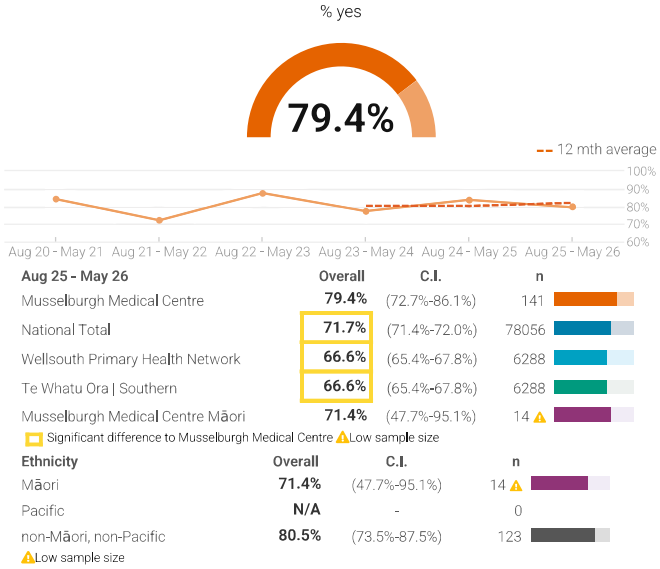
Access to care - continuity

Is there one health care professional you usually see?

Patients who had face-to-face, phone or video consultation in last 3 months were asked "Is there one health care professional you usually see?" 79.4% of Musselburgh Medical Centre's respondents reported *Yes.* and 20.6% reported *No.*

In the prior survey period, a similar proportion of respondents (83.7%) at Musselburgh Medical Centre reported *Yes.*

This question is now on rotation and not asked every quarter.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	79.4%	(72.7%-86.1%)	141
National Total	71.7%	(71.4%-72.0%)	78056
Wellsouth Primary Health Network	66.6%	(65.4%-67.8%)	6288
Te Whatu Ora | Southern	66.6%	(65.4%-67.8%)	6288
Musselburgh Medical Centre Māori	71.4%	(47.7%-95.1%)	14 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

Ethnicity	Overall	C.I.	n
Māori	71.4%	(47.7%-95.1%)	14 ⚠
Pacific	N/A	-	0
non-Māori, non-Pacific	80.5%	(73.5%-87.5%)	123

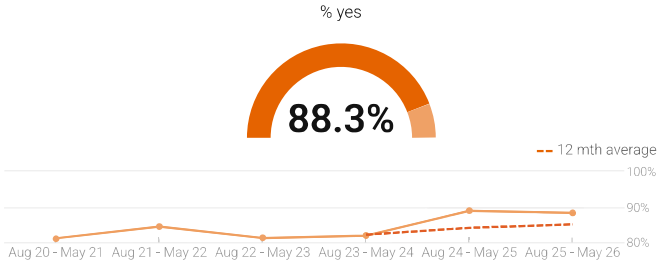
⚠Low sample size

Did you get to see your usual health care professional this time?

All patients who usually see the same health care professional were asked "Did you get to see your usual health care professional this time?" 88.3% of Musselburgh Medical Centre's respondents chose *Yes.* and 11.7% reported *No.*

In the prior survey period, a similar proportion of respondents (88.9%) at Musselburgh Medical Centre stated *Yes.*

This question is now on rotation and not asked every quarter.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	88.3%	(82.3%-94.3%)	111
National Total	85.1%	(84.8%-85.4%)	55292
Wellsouth Primary Health Network	83.8%	(82.7%-84.9%)	4124
Te Whatu Ora | Southern	83.8%	(82.7%-84.9%)	4124
Musselburgh Medical Centre Māori	90.0%	(71.4%-100%)	10 ⚠

⚠Low sample size

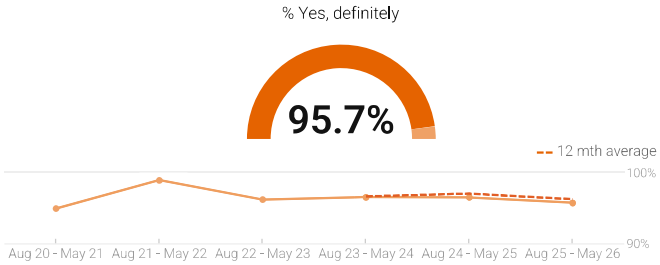
Ethnicity	Overall	C.I.	n
Māori	90.0%	(71.4%-100%)	10 ⚠
Pacific	N/A	-	0
non-Māori, non-Pacific	88.8%	(82.6%-95.0%)	98

⚠Low sample size

At your GP / nurse clinic, if you want to, are you able to have family / whānau involved in discussions about your treatment and care?

"At your GP / nurse clinic, if you want to, are you able to have family / whānau involved in discussions about your treatment and care?" 95.7% of Musselburgh Medical Centre's respondents said *Yes, definitely*. 2.8% reported *Somewhat*, and 1.4% selected *No*.

In the prior survey period, a similar proportion of respondents (96.5%) at Musselburgh Medical Centre chose *Yes, definitely*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	**95.7%**	(92.4%-99.0%)	141
National Total	**92.9%**	(92.7%-93.1%)	86129
Wellsouth Primary Health Network	**94.0%**	(93.4%-94.6%)	6690
Te Whatu Ora | Southern	**94.0%**	(93.4%-94.6%)	6690
Musselburgh Medical Centre Māori	**100.0%**	-	13 ⚠

⚠ Low sample size

Ethnicity	Overall	C.I.	n
Māori	**100.0%**	-	13 ⚠
Pacific	**N/A**	-	2
non-Māori, non-Pacific	**95.9%**	(92.4%-99.4%)	122

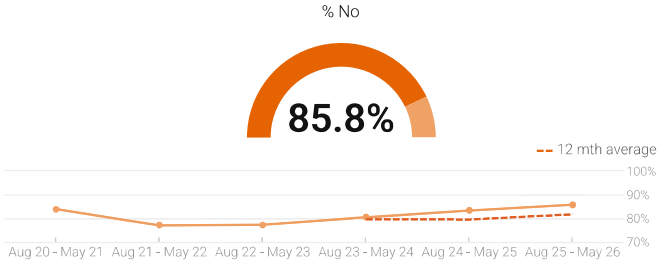
⚠ Low sample size

Access to care - barriers

In the last 12 months, was there ever a time when you wanted health care from a GP or nurse, but you couldn't get it?

All patients were asked "In the last 12 months, was there ever a time when you wanted health care from a GP or nurse, but you couldn't get it?" 14.2% of Musselburgh Medical Centre's respondents stated *Yes*. and 85.8% reported *No*.

In the prior survey period, a similar proportion of respondents (83.3%) at Musselburgh Medical Centre chose *No*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	**85.8%**	(81.1%-90.5%)	211
National Total	**80.3%**	(80.1%-80.5%)	120410
Wellsouth Primary Health Network	**84.2%**	(83.5%-84.9%)	9556
Te Whatu Ora | Southern	**84.2%**	(83.5%-84.9%)	9556
Musselburgh Medical Centre Māori	**81.0%**	(64.2%-97.8%)	21 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

Ethnicity	Overall	C.I.	n
Māori	**81.0%**	(64.2%-97.8%)	21 ⚠
Pacific	**N/A**	-	3
non-Māori, non-Pacific	**86.4%**	(81.4%-91.4%)	184

⚠Low sample size

Why could you not get health care from a GP or nurse when you wanted it during the last 12 months?

Patients who could not get health care in past 12 months were asked "Why could you not get health care from a GP or nurse when you wanted it during the last 12 months?" 87.5% of Musselburgh Medical Centre's respondents chose *Waiting time to get an appointment too long*. 16.7% reported *Other*, 8.3% reported *The appointment was too expensive*, 8.3% said *Difficult to take time off work*, 4.2% selected *Owed money to the general practice or medical centre*, none (0%) said *Dislike or fear of the GP*, none (0%) said *Had no transport to get there*, none (0%) chose *Could not arrange childcare or care for a dependent (an adult who is ill or disabled)*, none (0%) stated *Did not have a carer, support person or interpreter to go with you*, none (0%) said *Unable to visit clinic due to stay home orders*, none (0%) said *Fear of getting sick by visiting in person*, none (0%) said *Alert level restrictions meant I wasn't allowed*, none (0%) said *I didn't want to make the health care providers too busy*, and none (0%) chose *I was worried about catching COVID-19*.

	Musselburgh Medical Centre			National			Māori		
	%	C.I.	n	%	C.I.	n	%	C.I.	n
Waiting time to get an appointment too long	**87.5%**	-	21	86.5%	-	17481	N/A	-	0
The appointment was too expensive	**8.3%**	-	2	7.1%	-	1440	N/A	-	0
Owed money to the general practice or medical centre	**4.2%**	-	1	2.0%	-	411	N/A	-	0
Dislike or fear of the GP	**N/A**	-	0	N/A	-	0	N/A	-	0
Difficult to take time off work	**8.3%**	-	2	7.6%	-	1542	N/A	-	0
Had no transport to get there	**N/A**	-	0	2.9%	-	579	N/A	-	0
Could not arrange childcare or care for a dependent (an adult who is ill or disabled)	**N/A**	-	0	N/A	-	0	N/A	-	0
Did not have a carer, support person or interpreter to go with you	**N/A**	-	0	N/A	-	0	N/A	-	0
Unable to visit clinic due to stay home orders	**N/A**	-	0	N/A	-	0	N/A	-	0
Fear of getting sick by visiting in person	**N/A**	-	0	N/A	-	0	N/A	-	0
Alert level restrictions meant I wasn't allowed	**N/A**	-	0	N/A	-	0	N/A	-	0
I didn't want to make the health care providers too busy	**N/A**	-	0	N/A	-	0	N/A	-	0
I was worried about catching COVID-19	**N/A**	-	0	N/A	-	0	N/A	-	0
Other	**16.7%**	-	4	13.0%	-	2637	N/A	-	0

n = 24

⚠Low sample size

Access to care - wait times

When you made the booking [for your most recent appointment], how quickly were you able to get an appointment?

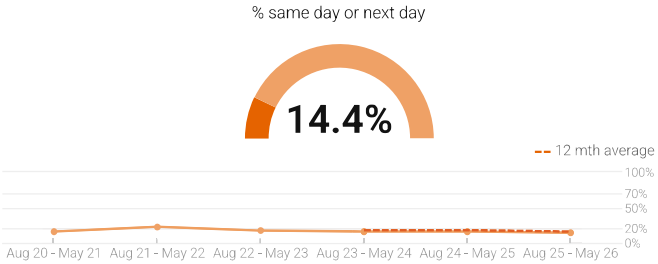
Patients who had booked face-to-face or video consultation were asked "When you made the booking [for your most recent appointment], how quickly were you able to get an appointment?" 14.4% of Musselburgh Medical Centre's respondents said *Same day or next working day*. none (0%) said *Next working day*, 43.1% said *Within a week*, none (0%) reported *Over a week*, 31.4% stated *One to two weeks*, and 11.1% selected *Over two weeks*.

In the prior survey period, a similar proportion of respondents (16.2%) at Musselburgh Medical Centre reported *Same day or next working day and Next working day*.

Response options to this question were updated in May 2025:

- 'Next working day' was combined with 'Same day' (and remain the most positive response for this question)
- 'Over a week' was removed and replaced with 'One to two weeks' and 'Over two weeks'
- A 'not applicable' option was added for people who had, for example, appointments that were booked in advance or regular repeating.

Please also note that the calculation for this question for Q4 May 2025 was updated on Wednesday, 23 July 2025. If you have viewed or used the Q4 May 2025 result to this question prior to this date, please be advised that the % you saw would have been incorrect and has since been corrected.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	14.4%	(8.8%-20.0%)	153
National Total	23.7%	(23.4%-24.0%)	91127
Wellsouth Primary Health Network	24.6%	(23.6%-25.6%)	7458
Te Whatu Ora | Southern	24.6%	(23.6%-25.6%)	7458
Musselburgh Medical Centre Māori	6.7%	(0%-19.3%)	15 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

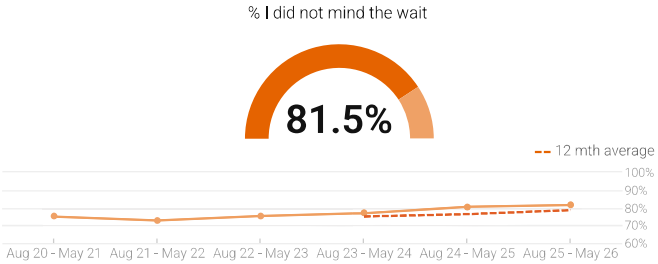
Ethnicity	Overall	C.I.	n
Māori	6.7%	(0%-19.3%)	15 ⚠
Pacific	N/A	-	3
non-Māori, non-Pacific	15.2%	(9.1%-21.3%)	132

⚠Low sample size

How did you feel about the wait? [For the next available appointment]

Patients who had booked face-to-face or video consultation were asked "How did you feel about the wait? [For the next available appointment]" 81.5% of Musselburgh Medical Centre's respondents reported *I did not mind the wait*. 14.6% chose *I had to wait a bit too long*, and 3.8% said *I had to wait far too long*.

In the prior survey period, a similar proportion of respondents (80.5%) at Musselburgh Medical Centre reported *I did not mind the wait*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	81.5%	(74.8%-88.2%)	130
National Total	70.3%	(70.0%-70.6%)	67703
Wellsouth Primary Health Network	74.7%	(73.6%-75.8%)	5494
Te Whatu Ora | Southern	74.7%	(73.6%-75.8%)	5494
Musselburgh Medical Centre Māori	78.6%	(57.1%-100%)	14 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

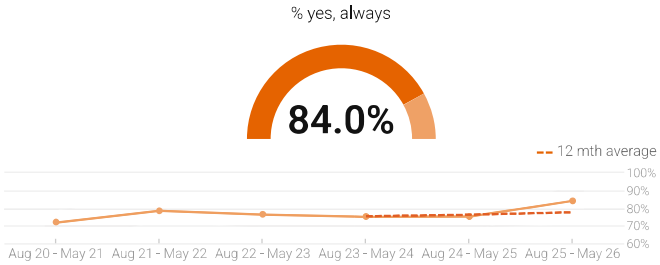
Ethnicity	Overall	C.I.	n
Māori	78.6%	(57.1%-100%)	14 ⚠
Pacific	N/A	-	3
non-Māori, non-Pacific	81.1%	(73.8%-88.4%)	111

⚠Low sample size

In the last 3 months when you contacted your GP / nurse clinic about something important (other than booking an appointment), did you get an answer the same day?

All patients were asked "In the last 3 months when you contacted your GP / nurse clinic about something important (other than booking an appointment), did you get an answer the same day?" 84.0% of Musselburgh Medical Centre's respondents said *Yes, always*. 12.6% stated *Sometimes*, and 3.4% stated *No*.

In the prior survey period, a similar proportion of respondents (75.2%) at Musselburgh Medical Centre said *Yes, always*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	84.0%	(77.4%-90.6%)	119
National Total	75.1%	(74.8%-75.4%)	74772
Wellsouth Primary Health Network	77.4%	(76.3%-78.5%)	5638
Te Whatu Ora | Southern	77.4%	(76.3%-78.5%)	5638
Musselburgh Medical Centre Māori	72.7%	(46.4%-99.0%)	11 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

Ethnicity	Overall	C.I.	n
Māori	72.7%	(46.4%-99.0%)	11 ⚠
Pacific	N/A	-	1
non-Māori, non-Pacific	84.6%	(77.7%-91.5%)	104

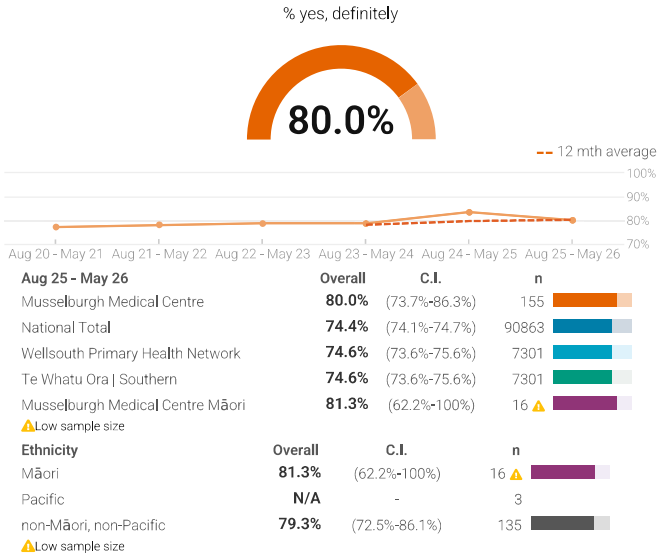
⚠Low sample size

Long-term condition management

In the last 12 months, have you received information you can understand about what you can do to improve your health?

Patients who have a long term condition were asked "In the last 12 months, have you received information you can understand about what you can do to improve your health?" 80.0% of Musselburgh Medical Centre's respondents said *Yes, definitely*. 18.1% said *Somewhat*, and 1.9% said *No*.

In the prior survey period, a similar proportion of respondents (83.4%) at Musselburgh Medical Centre stated *Yes, definitely*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	80.0%	(73.7%-86.3%)	155
National Total	74.4%	(74.1%-74.7%)	90863
Wellsouth Primary Health Network	74.6%	(73.6%-75.6%)	7301
Te Whatu Ora | Southern	74.6%	(73.6%-75.6%)	7301
Musselburgh Medical Centre Māori	81.3%	(62.2%-100%)	16 ⚠

⚠Low sample size

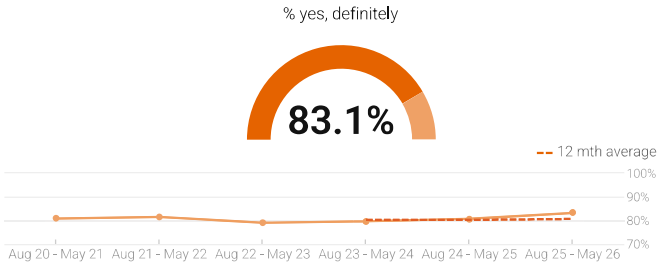
Ethnicity	Overall	C.I.	n
Māori	81.3%	(62.2%-100%)	16 ⚠
Pacific	N/A	-	3
non-Māori, non-Pacific	79.3%	(72.5%-86.1%)	135

⚠Low sample size

In the last 12 months, have you talked with a health care professional about how your care or treatment is going?

Patients who have a long term condition were asked "In the last 12 months, have you talked with a health care professional about how your care or treatment is going?" 83.1% of Musselburgh Medical Centre's respondents said *Yes, definitely*. 13.1% stated *Somewhat*, and 3.8% reported *No*.

In the prior survey period, a similar proportion of respondents (80.7%) at Musselburgh Medical Centre said *Yes, definitely*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	83.1%	(77.3%-88.9%)	160
National Total	75.3%	(75.0%-75.6%)	91883
Wellsouth Primary Health Network	75.8%	(74.8%-76.8%)	7397
Te Whatu Ora | Southern	75.8%	(74.8%-76.8%)	7397
Musselburgh Medical Centre Māori	100.0%	-	16 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

Ethnicity	Overall	C.I.	n
Māori	100.0%	-	16 ⚠
Pacific	N/A	-	3
non-Māori, non-Pacific	80.6%	(74.0%-87.2%)	139

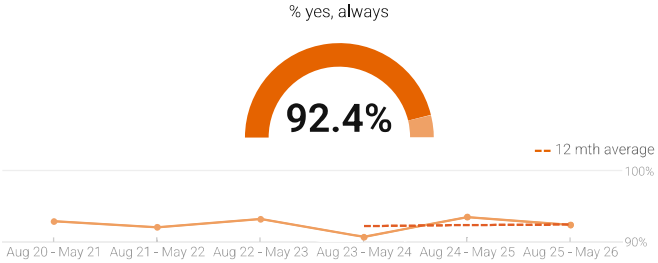
⚠Low sample size

Medication

In the last 12 months, were you involved as much as you wanted to be in decisions about the best medicine(s) for you?

Patients who were prescribed medication in past 12 months were asked "In the last 12 months, were you involved as much as you wanted to be in decisions about the best medicine(s) for you?" 92.4% of Musselburgh Medical Centre's respondents selected *Yes, always*. 4.6% said *Sometimes*, and 3.0% reported *No*.

In the prior survey period, a similar proportion of respondents (93.5%) at Musselburgh Medical Centre reported *Yes, always*.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	**92.4%**	(88.7%-96.1%)	197
National Total	**87.1%**	(86.9%-87.3%)	105499
Wellsouth Primary Health Network	**88.2%**	(87.5%-88.9%)	8552
Te Whatu Ora | Southern	**88.2%**	(87.5%-88.9%)	8552
Musselburgh Medical Centre Māori	**94.7%**	(84.7%-100%)	19 ⚠

Significant difference to Musselburgh Medical Centre ⚠Low sample size

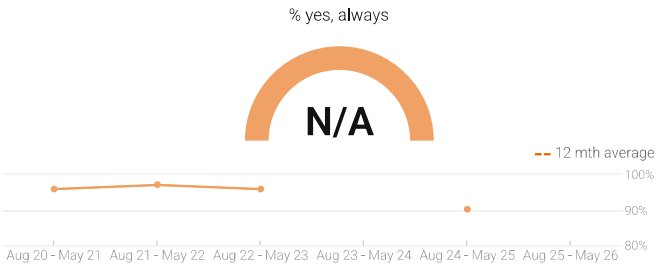
Ethnicity	Overall	C.I.	n
Māori	**94.7%**	(84.7%-100%)	19 ⚠
Pacific	**N/A**	-	3
non-Māori, non-Pacific	**91.8%**	(87.7%-95.9%)	171

⚠Low sample size

In the last 12 months, did you follow the instructions when you took the medicine(s)?

There were not enough responses in the Aug 25 - May 26 to report on.

This question is now on rotation and not asked every quarter.



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	**N/A**	-	0
National Total	**N/A**	-	0
Wellsouth Primary Health Network	**N/A**	-	0
Te Whatu Ora | Southern	**N/A**	-	0
Musselburgh Medical Centre Māori	**N/A**	-	0

Ethnicity	Overall	C.I.	n
Māori	**N/A**	-	0
Pacific	**N/A**	-	0
non-Māori, non-Pacific	**N/A**	-	0

You said that you did not always follow the instructions when you took the medicine(s). Please tell us why.

There were not enough responses in the Aug 25 - May 26 to report on.

This question is now on rotation and not asked every quarter.

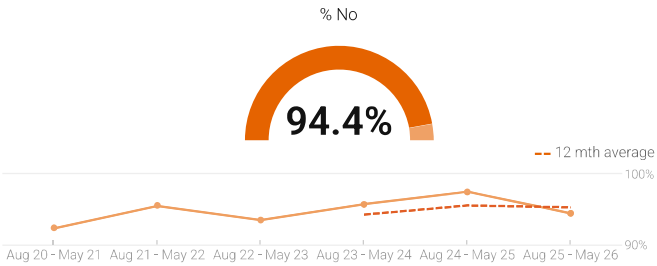
	Musselburgh Medical Centre			National			Māori
	%	C.I.	n	%	C.I.	n	%	C.I.	n
Cost too much	N/A	-	0	N/A	-	0	N/A	-	0
I feel worse when I take the medicine	N/A	-	0	N/A	-	0	N/A	-	0
I find it hard to keep to the schedule	N/A	-	0	N/A	-	0	N/A	-	0
I need to time it with other things (e.g. food)	N/A	-	0	N/A	-	0	N/A	-	0
I have too many medicines to remember them all	N/A	-	0	N/A	-	0	N/A	-	0
I forgot to take it	N/A	-	0	N/A	-	0	N/A	-	0
I do not like taking medicine	N/A	-	0	N/A	-	0	N/A	-	0
The instructions are hard to understand	N/A	-	0	N/A	-	0	N/A	-	0
I felt fine / better	N/A	-	0	N/A	-	0	N/A	-	0
I couldn't pick it up because of Government's advice to stay home	N/A	-	0	N/A	-	0	N/A	-	0
Other	N/A	-	0	N/A	-	0	N/A	-	0

n = 0

In the last 12 months, was there a time when cost stopped you from picking up a prescription?

Patients who were prescribed medication in past 12 months were asked "In the last 12 months, was there a time when cost stopped you from picking up a prescription?" 5.6% of Musselburgh Medical Centre's respondents chose *Yes.* and 94.4% stated *No.*

In the prior survey period, a similar proportion of respondents (97.5%) at Musselburgh Medical Centre reported *No.*



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	94.4%	(91.2%-97.6%)	198
National Total	92.9%	(92.7%-93.1%)	107909
Wellsouth Primary Health Network	93.3%	(92.8%-93.8%)	8747
Te Whatu Ora | Southern	93.3%	(92.8%-93.8%)	8747
Musselburgh Medical Centre Māori	95.2%	(86.1%-100%)	21 ⚠

⚠Low sample size

Ethnicity	Overall	C.I.	n
Māori	95.2%	(86.1%-100%)	21 ⚠
Pacific	N/A	-	3
non-Māori, non-Pacific	94.7%	(91.3%-98.1%)	170

⚠Low sample size

In the last 12 months, have you been given the wrong medicine or wrong dose by someone from:

There were not enough responses in the Aug 25 - May 26 to report on.

This question is now on rotation and not asked every quarter.

	Musselburgh Medical Centre			National			Māori
	%	C.I.	n	%	C.I.	n	%	C.I.	n
Your GP / nurse clinic	N/A	-	0	N/A	-	0	N/A	-	0
A pharmacy (outside of the hospital)	N/A	-	0	N/A	-	0	N/A	-	0
Another health care provider	N/A	-	0	N/A	-	0	N/A	-	0
I have not been given the wrong medicine or dose	N/A	-	0	N/A	-	0	N/A	-	0

n = 0

Services used

How long have you been a patient there?

All patients were asked "How long have you been a patient there?" 84.0% of Musselburgh Medical Centre's respondents chose *More than five years*. 14.0% chose *One to five years*, and 2.0% stated *Less than one year*.

This question is now on rotation and not asked every quarter.

	Musselburgh Medical Centre			National			Māori		
	%	C.I.	n	%	C.I.	n	%	C.I.	n
Less than one year	**2.0%**	-	1	8.7%	-	2527	N/A	-	0
One to five years	**14.0%**	-	7	22.2%	-	6463	N/A	-	0
More than five years	**84.0%**	-	42	69.2%	-	20171	N/A	-	0

n = 50

Have you heard of or used a general practice online service or patient portal (e.g. ManageMyHealth, Health365, ConnectMed, MyIndici)?

All patients were asked "Have you heard of or used a general practice online service or patient portal (e.g. ManageMyHealth, Health365, ConnectMed, MyIndici)?" 77.7% of Musselburgh Medical Centre's respondents selected *Yes, I have heard of and used*. 20.4% stated *Yes, I have heard of but not used*, and 1.9% said *No, I have not heard of*.

	Musselburgh Medical Centre			National			Māori		
	%	C.I.	n	%	C.I.	n	%	C.I.	n
Yes, I have heard of and used	**77.7%**	-	164	61.8%	-	73697	85.0%	-	17
Yes, I have heard of but not used	**20.4%**	-	43	26.9%	-	32130	10.0%	-	2
No, I have not heard of	**1.9%**	-	4	11.3%	-	13511	5.0%	-	1

n = 211

In the last 3 months, how have you had an appointment, advice, or health information from your GP/nurse clinic for your own health?

All patients were asked "In the last 3 months, how have you had an appointment, advice, or health information from your GP/nurse clinic for your own health?" 93.9% of Musselburgh Medical Centre's respondents said *In-person visit*. 18.9% stated *Phone call*, 12.7% selected *Text message*, 4.7% selected *Email*, 2.4% stated *Other*, and none (0%) said *Video call*.

	Musselburgh Medical Centre			National			Māori		
	%	C.I.	n	%	C.I.	n	%	C.I.	n
In-person visit	**93.9%**	-	199	90.2%	-	112127	90.5%	-	19
Video call	**N/A**	-	0	1.5%	-	1910	N/A	-	0
Phone call	**18.9%**	-	40	21.6%	-	26826	4.8%	-	1
Email	**4.7%**	-	10	7.6%	-	9491	9.5%	-	2
Text message	**12.7%**	-	27	8.8%	-	10989	14.3%	-	3
Other	**2.4%**	-	5	2.4%	-	2939	N/A	-	0

n = 212

Who was your most recent consultation with?

Patients who had a face-to-face, phone or video consultation in last 3 months "Who was your most recent consultation with?" 72.3% of Musselburgh Medical Centre's respondents chose *A GP/doctor*. 27.1% stated *A nurse or nurse practitioner*, 0.5% said *A mental health professional*, none (0%) reported *Another health care professional*, and none (0%) said *Don't know / not sure who I saw*.

	Musselburgh Medical Centre			National			Māori		
	%	C.I.	n	%	C.I.	n	%	C.I.	n
A GP/doctor	**72.3%**	-	136	78.1%	-	84234	83.3%	-	15
A nurse or nurse practitioner	**27.1%**	-	51	19.8%	-	21326	16.7%	-	3
A mental health professional	**0.5%**	-	1	0.4%	-	460	N/A	-	0
Another health care professional	**N/A**	-	0	1.3%	-	1452	N/A	-	0
Don't know / not sure who I saw	**N/A**	-	0	0.4%	-	442	N/A	-	0

n = 188

Emergency department

This module of questions is now on rotation and not asked every quarter.

Thinking about your last visit to an emergency department for your own health, what were all the reasons you went to a hospital emergency department?

There were not enough responses in the Aug 25 - May 26 to report on.

	Musselburgh Medical Centre			National			Māori
	%	C.I.	n	%	C.I.	n	
Thought condition was serious/life threatening	N/A	-	0	N/A	-	0	0
GP or after-hours too expensive	N/A	-	0	N/A	-	0	0
Time of day/day of week (i.e. after hours)	N/A	-	0	N/A	-	0	0
Waiting time to get an appointment was too long at usual medical	N/A	-	0	N/A	-	0	0
Sent by GP	N/A	-	0	N/A	-	0	0
Sent by Healthline (or another telephone helpline)	N/A	-	0	N/A	-	0	0
Taken by ambulance or helicopter	N/A	-	0	N/A	-	0	0
More confident about hospital than GP	N/A	-	0	N/A	-	0	0
Hospital knows me	N/A	-	0	N/A	-	0	0
ED recommended by someone else	N/A	-	0	N/A	-	0	0
Do not have regular GP	N/A	-	0	N/A	-	0	0
Other	N/A	-	0	N/A	-	0	0

n = 0

Demographics

Ethnicity Level 1 classification - prioritised

When asked "Ethnicity Level 1 classification - prioritised" 81.0% of Musselburgh Medical Centre's respondents reported *European*. 10.0% stated *Māori*, 5.7% selected *Other ethnicity*, 1.4% said *Pacific Peoples*, 0.9% said *Asian*, and 0.9% stated *Middle Eastern/Latin American/African (MELAA)*.

	Musselburgh Medical Centre			National			Māori		
	%	C.I.	n	%	C.I.	n	%	C.I.	n
Māori	**10.0%**	-	21	20.0%	-	24918	100.0%	-	21
Pacific Peoples	**1.4%**	-	3	6.8%	-	8494	N/A	-	0
Asian	**0.9%**	-	2	7.1%	-	8856	N/A	-	0
Middle Eastern/Latin American/African (MELAA)	**0.9%**	-	2	1.0%	-	1221	N/A	-	0
Other ethnicity	**5.7%**	-	12	5.0%	-	6163	N/A	-	0
European	**81.0%**	-	171	60.1%	-	74847	N/A	-	0

n = 211

Age group (aggregate)

"Age group (aggregate)" 32.6% of Musselburgh Medical Centre's respondents chose *65 - 74 years*. 23.3% said *55 - 64 years*, 18.1% selected *75 - 84 years*, 9.8% stated *35 - 44 years*, 8.8% selected *45 - 54 years*, 3.3% reported *85 years or over*, 2.3% reported *25 - 34 years*, 1.4% reported *15 - 24 years*, and 0.5% reported *Prefer not to disclose*.

	Musselburgh Medical Centre			National			Māori		
	%	C.I.	n	%	C.I.	n	%	C.I.	n
15 - 24 years	**1.4%**	-	3	2.8%	-	3500	4.8%	-	1
25 - 34 years	**2.3%**	-	5	5.2%	-	6645	4.8%	-	1
35 - 44 years	**9.8%**	-	21	8.7%	-	11057	23.8%	-	5
45 - 54 years	**8.8%**	-	19	13.5%	-	17095	14.3%	-	3
55 - 64 years	**23.3%**	-	50	21.3%	-	26928	19.0%	-	4
65 - 74 years	**32.6%**	-	70	25.6%	-	32475	23.8%	-	5
75 - 84 years	**18.1%**	-	39	18.4%	-	23261	9.5%	-	2
85 years or over	**3.3%**	-	7	4.0%	-	5006	N/A	-	0
Prefer not to disclose	**0.5%**	-	1	0.6%	-	697	N/A	-	0

n = 215

What is your gender?

All patients were asked "What is your gender?" 63.9% of Musselburgh Medical Centre's respondents stated *Female*. 36.1% chose *Male*, and none (0%) reported *Another gender*.

	Musselburgh Medical Centre			National			Māori		
	%	C.I.	n	%	C.I.	n	%	C.I.	n
Male	**36.1%**	-	75	36.4%	-	42961	55.0%	-	11
Female	**63.9%**	-	133	63.2%	-	74607	45.0%	-	9
Another gender	**N/A**	-	0	0.4%	-	433	N/A	-	0

n = 208

Which, if any, of the following long-term conditions have you been diagnosed with and currently have?

All patients were asked "Which, if any, of the following long-term conditions have you been diagnosed with and currently have?" 31.4% of Musselburgh Medical Centre's respondents said *High blood pressure*. 22.9% chose *Other*, 21.9% stated *Arthritis (including gout)*, 17.1% stated *I do not currently have any long-term health conditions*, 13.8% reported *Asthma*, 11.9% reported *Long-term pain*, 11.4% stated *Heart disease*, 10.5% selected *Anxiety*, 10.5% said *Diabetes*, 10.0% said *Depression*, 9.5% chose *Cancer (diagnosis or treatment in the last 5 years)*, 3.8% reported *Other mental health conditions*, 2.9% chose *Chronic obstructive pulmonary disease (COPD)*, and 2.4% reported *Stroke*.

	Musselburgh Medical Centre			National			Māori	
	%	C.I.	n	%	C.I.	n	%	C.I.	n
Anxiety	**10.5%**	-	22	14.4%	-	17286	9.5%	-	2
Arthritis (including gout)	**21.9%**	-	46	19.6%	-	23492	23.8%	-	5
Asthma	**13.8%**	-	29	12.8%	-	15369	19.0%	-	4
Cancer (diagnosis or treatment in the last 5 years)	**9.5%**	-	20	7.2%	-	8656	9.5%	-	2
Chronic obstructive pulmonary disease (COPD)	**2.9%**	-	6	4.1%	-	4922	N/A	-	0
Depression	**10.0%**	-	21	11.6%	-	13860	14.3%	-	3
Diabetes	**10.5%**	-	22	14.0%	-	16765	14.3%	-	3
Heart disease	**11.4%**	-	24	11.5%	-	13745	9.5%	-	2
High blood pressure	**31.4%**	-	66	37.7%	-	45143	23.8%	-	5
Long-term pain	**11.9%**	-	25	14.2%	-	16968	23.8%	-	5
Stroke	**2.4%**	-	5	2.3%	-	2795	N/A	-	0
Other mental health conditions	**3.8%**	-	8	5.6%	-	6690	4.8%	-	1
Other	**22.9%**	-	48	20.0%	-	23990	19.0%	-	4
I do not currently have any long-term health conditions	**17.1%**	-	36	17.8%	-	21305	14.3%	-	3

n = 210

Which other long-term condition(s) do you currently have?

	Musselburgh Medical Centre	
	%	n
Disease	**10.4%**	5
Kidney	**6.3%**	3
Cholesterol	**6.3%**	3
Colitis	**6.3%**	3
Thyroid	**6.3%**	3
Lichen	**6.3%**	3

n = 48

Do you have difficulty seeing, hearing, walking, remembering, washing, or communicating? (Washington Group Short Set)

All patients were asked if they had difficulty undertaking at least one of the following basic activities "Do you have difficulty seeing, hearing, walking, remembering, washing, or communicating? (Washington Group Short Set)" 91.5% of Musselburgh Medical Centre's respondents reported *No.* and 8.5% selected *Yes.*

	Musselburgh Medical Centre			National			Māori	
	%	C.I.	n	%	C.I.	n	%	C.I.	n
Yes	**8.5%**	-	18	13.0%	-	15677	19.0%	-	4
No	**91.5%**	-	194	87.0%	-	104835	81.0%	-	17

n = 212

Do you think of yourself as disabled (or as having a disability)?

All patients were asked "Do you think of yourself as disabled (or as having a disability)?" 85.8% of Musselburgh Medical Centre's respondents selected *No.* 10.4% reported *Yes*, and 3.8% chose *Unsure*.

	Musselburgh Medical Centre			National			Māori	
	%	C.I.	n	%	C.I.	n	%	C.I.	n
Yes	**10.4%**	-	22	14.7%	-	18420	14.3%	-	3
No	**85.8%**	-	181	79.3%	-	99055	85.7%	-	18
Unsure	**3.8%**	-	8	6.0%	-	7509	N/A	-	0

n = 211

Archived questions

The following questions have been retired from the questionnaire.

Did you need an interpreter to communicate with the health care professional?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in August 2023

	Musselburgh Medical Centre			National			Māori		
	%	C.I.	n	%	C.I.	n	%	C.I.	n
No	N/A	-	0	N/A	-	0	N/A	-	0
Yes, I had an interpreter	N/A	-	0	N/A	-	0	N/A	-	0
Yes, I used a family member as an interpreter	N/A	-	0	N/A	-	0	N/A	-	0
Yes, but I did not have an interpreter	N/A	-	0	N/A	-	0	N/A	-	0

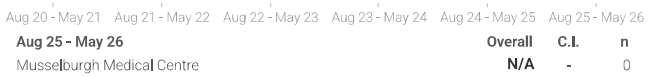
n = 0

Did the interpreter help you clearly communicate with the health care professional?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in August 2023





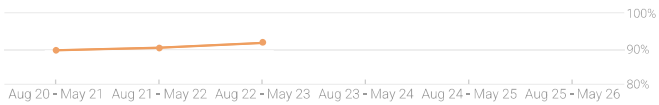
Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	N/A	-	0
National Total	N/A	-	0
Wellsouth Primary Health Network	N/A	-	0
Te Whatu Ora | Southern	N/A	-	0
Musselburgh Medical Centre Māori	N/A	-	0
Ethnicity	**Overall**	**C.I.**	**n**
Māori	N/A	-	0
Pacific	N/A	-	0
non-Māori, non-Pacific	N/A	-	0

In the last 12 months, have you been given conflicting information by different doctors or health care professionals, e.g. one would tell you one thing and then another would tell you something different?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in August 2023



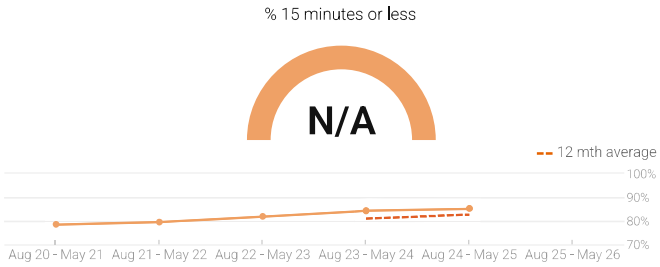


Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	N/A	-	0
National Total	N/A	-	0
Wellsouth Primary Health Network	N/A	-	0
Te Whatu Ora | Southern	N/A	-	0
Musselburgh Medical Centre Māori	N/A	-	0
Ethnicity	**Overall**	**C.I.**	**n**
Māori	N/A	-	0
Pacific	N/A	-	0
non-Māori, non-Pacific	N/A	-	0

How long after your booked time did you have to wait for your appointment to begin?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in November 2024



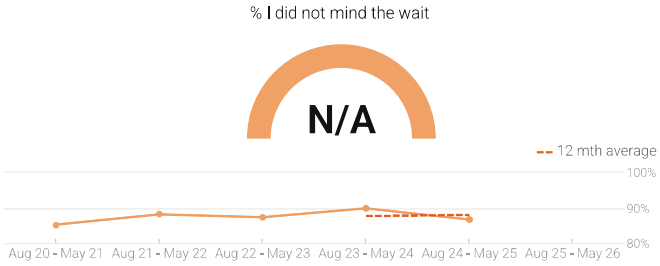
Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	N/A	-	0
National Total	N/A	-	0
Wellsouth Primary Health Network	N/A	-	0
Te Whatu Ora | Southern	N/A	-	0
Musselburgh Medical Centre Māori	N/A	-	0

Ethnicity	Overall	C.I.	n
Māori	N/A	-	0
Pacific	N/A	-	0
non-Māori, non-Pacific	N/A	-	0

How did you feel about the wait? [For your pre-booked consultation to begin]

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in November 2024



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	N/A	-	0
National Total	N/A	-	0
Wellsouth Primary Health Network	N/A	-	0
Te Whatu Ora | Southern	N/A	-	0
Musselburgh Medical Centre Māori	N/A	-	0

Ethnicity	Overall	C.I.	n
Māori	N/A	-	0
Pacific	N/A	-	0
non-Māori, non-Pacific	N/A	-	0

When you arrived at your GP / nurse clinic, how long did you have to wait to see the health care professional?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in November 2024

% 1 hour or less



Aug 20 - May 21 | Aug 21 - May 22 | Aug 22 - May 23 | Aug 23 - May 24 | Aug 24 - May 25 | Aug 25 - May 26

Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	N/A	-	0
National Total	N/A	-	0
Wellsouth Primary Health Network	N/A	-	0
Te Whatu Ora | Southern	N/A	-	0
Musselburgh Medical Centre Māori	N/A	-	0

Ethnicity	Overall	C.I.	n
Māori	N/A	-	0
Pacific	N/A	-	0
non-Māori, non-Pacific	N/A	-	0

How did you feel about the wait? [For your walk-in consultation to begin]

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in November 2024

% I did not mind the wait



Aug 20 - May 21 | Aug 21 - May 22 | Aug 22 - May 23 | Aug 23 - May 24 | Aug 24 - May 25 | Aug 25 - May 26

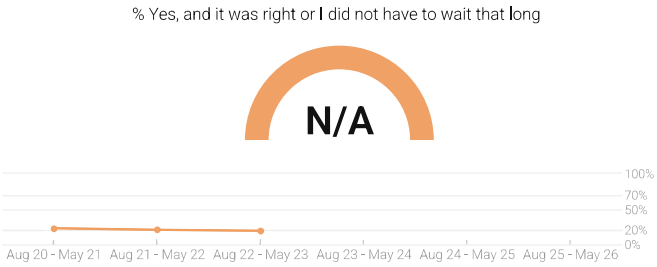
Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	N/A	-	0
National Total	N/A	-	0
Wellsouth Primary Health Network	N/A	-	0
Te Whatu Ora | Southern	N/A	-	0
Musselburgh Medical Centre Māori	N/A	-	0

Ethnicity	Overall	C.I.	n
Māori	N/A	-	0
Pacific	N/A	-	0
non-Māori, non-Pacific	N/A	-	0

Were you advised about the wait time? [For your walk-in consultation to begin]

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in November 2024



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	N/A	-	0
National Total	N/A	-	0
Wellsouth Primary Health Network	N/A	-	0
Te Whatu Ora | Southern	N/A	-	0
Musselburgh Medical Centre Māori	N/A	-	0

Ethnicity	Overall	C.I.	n
Māori	N/A	-	0
Pacific	N/A	-	0
non-Māori, non-Pacific	N/A	-	0

Do you have a shared treatment or care plan agreed with a health care professional to manage your condition(s)?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in November 2024

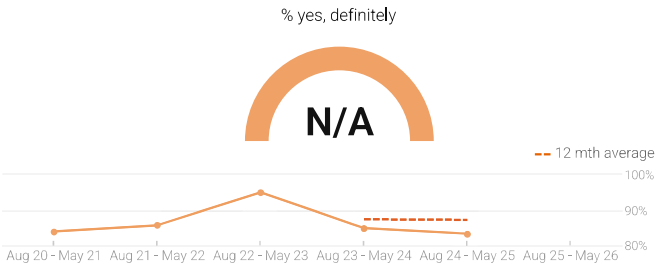
	Musselburgh Medical Centre			National			Māori		
	%	C.I.	n	%	C.I.	n	%	C.I.	n
Yes	N/A	-	0	N/A	-	0	N/A	-	0
No	N/A	-	0	N/A	-	0	N/A	-	0
Don't know	N/A	-	0	N/A	-	0	N/A	-	0

n = 0

Thinking about this plan over the last 12 months, have you been involved in decisions about what is in the plan?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in November 2024



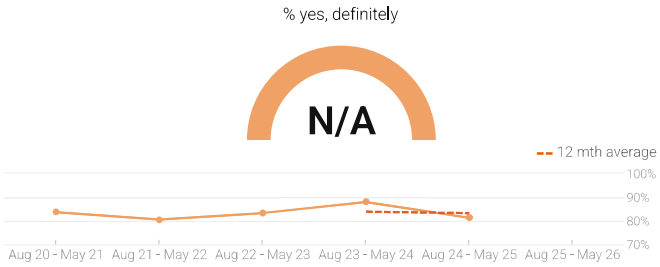
Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	N/A	-	0
National Total	N/A	-	0
Wellsouth Primary Health Network	N/A	-	0
Te Whatu Ora | Southern	N/A	-	0
Musselburgh Medical Centre Māori	N/A	-	0

Ethnicity	Overall	C.I.	n
Māori	N/A	-	0
Pacific	N/A	-	0
non-Māori, non-Pacific	N/A	-	0

Thinking about this plan over the last 12 months, have you been able to use it in your daily life?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in November 2024



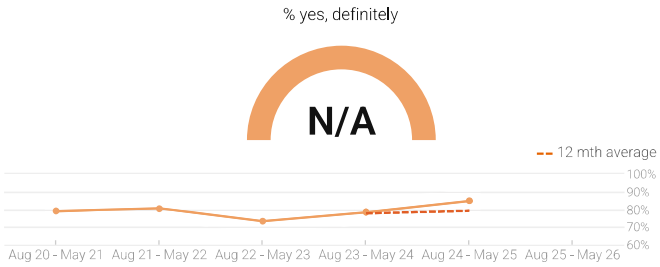
Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	N/A	-	0
National Total	N/A	-	0
Wellsouth Primary Health Network	N/A	-	0
Te Whatu Ora | Southern	N/A	-	0
Musselburgh Medical Centre Māori	N/A	-	0

Ethnicity	Overall	C.I.	n
Māori	N/A	-	0
Pacific	N/A	-	0
non-Māori, non-Pacific	N/A	-	0

Thinking about this plan over the last 12 months, have you reviewed the plan with a health care professional?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in November 2024



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	N/A	-	0
National Total	N/A	-	0
Wellsouth Primary Health Network	N/A	-	0
Te Whatu Ora | Southern	N/A	-	0
Musselburgh Medical Centre Māori	N/A	-	0

Ethnicity	Overall	C.I.	n
Māori	N/A	-	0
Pacific	N/A	-	0
non-Māori, non-Pacific	N/A	-	0

When you were given the wrong medicine or dose, did you stop taking it?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in November 2024

	Musselburgh Medical Centre			National			Māori		
	%	C.I.	n	%	C.I.	n	%	C.I.	n
Yes	N/A	-	0	N/A	-	0	N/A	-	0
No	N/A	-	0	N/A	-	0	N/A	-	0

n = 0

When you were given the wrong medicine or dose, did you get medical advice?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in November 2024

	Musselburgh Medical Centre			National			Māori		
	%	C.I.	n	%	C.I.	n	%	C.I.	n
Yes	N/A	-	0	N/A	-	0	N/A	-	0
No	N/A	-	0	N/A	-	0	N/A	-	0

n = 0

When you were given the wrong medicine or dose, did you get medical care?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in November 2024

	Musselburgh Medical Centre			National			Māori		
	%	C.I.	n	%	C.I.	n	%	C.I.	n
Yes	N/A	-	0	N/A	-	0	N/A	-	0
No	N/A	-	0	N/A	-	0	N/A	-	0

n = 0

When you were given the wrong medicine or dose, did you get admitted to hospital?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in November 2024

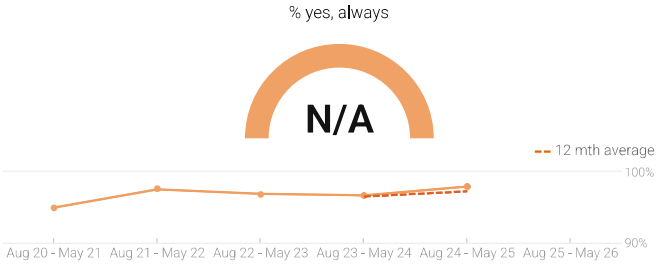
	Musselburgh Medical Centre			National			Māori		
	%	C.I.	n	%	C.I.	n	%	C.I.	n
Yes	N/A	-	0	N/A	-	0	N/A	-	0
No	N/A	-	0	N/A	-	0	N/A	-	0

n = 0

Thinking about all of your current medicine(s) prescribed to you, have you been told, in a way you could understand, by someone at your GP / nurse clinic or pharmacy what the medicine was for?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in November 2024

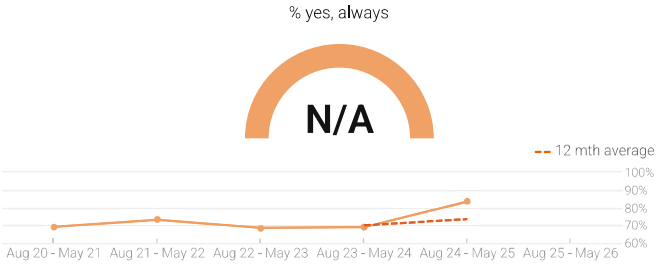


Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	N/A	-	0
National Total	N/A	-	0
Wellsouth Primary Health Network	N/A	-	0
Te Whatu Ora | Southern	N/A	-	0
Musselburgh Medical Centre Māori	N/A	-	0
Ethnicity	**Overall**	**C.I.**	**n**
Māori	N/A	-	0
Pacific	N/A	-	0
non-Māori, non-Pacific	N/A	-	0

Thinking about all of your current medicine(s) prescribed to you, have you been told, in a way you could understand, by someone at your GP / nurse clinic or pharmacy what could happen if you didn't take the medicine?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in November 2024

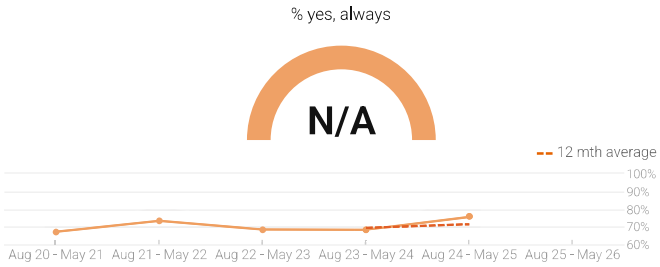


Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	N/A	-	0
National Total	N/A	-	0
Wellsouth Primary Health Network	N/A	-	0
Te Whatu Ora | Southern	N/A	-	0
Musselburgh Medical Centre Māori	N/A	-	0
Ethnicity	**Overall**	**C.I.**	**n**
Māori	N/A	-	0
Pacific	N/A	-	0
non-Māori, non-Pacific	N/A	-	0

Thinking about all of your current medicine(s) prescribed to you, have you been told, in a way you could understand, by someone at your GP / nurse clinic or pharmacy what the possible side effects are?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in November 2024



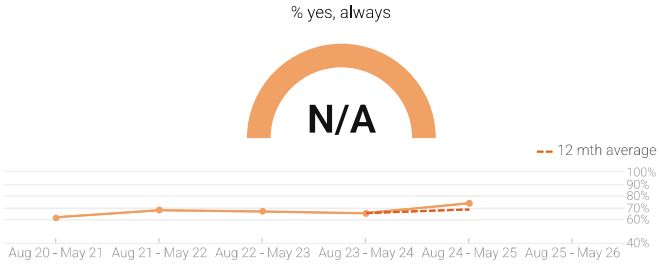
Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	N/A	-	0
National Total	N/A	-	0
Wellsouth Primary Health Network	N/A	-	0
Te Whatu Ora | Southern	N/A	-	0
Musselburgh Medical Centre Māori	N/A	-	0

Ethnicity	Overall	C.I.	n
Māori	N/A	-	0
Pacific	N/A	-	0
non-Māori, non-Pacific	N/A	-	0

Thinking about all of your current medicine(s) prescribed to you, have you been told, in a way you could understand, by someone at your GP / nurse clinic or pharmacy what to do if you experienced side effects?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in November 2024

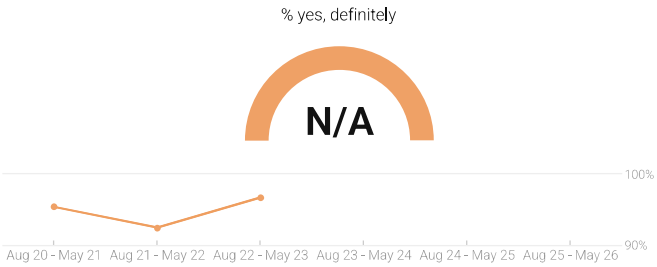


Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	N/A	-	0
National Total	N/A	-	0
Wellsouth Primary Health Network	N/A	-	0
Te Whatu Ora | Southern	N/A	-	0
Musselburgh Medical Centre Māori	N/A	-	0

Ethnicity	Overall	C.I.	n
Māori	N/A	-	0
Pacific	N/A	-	0
non-Māori, non-Pacific	N/A	-	0

Was the need for this x-ray, scan, blood test, or other medical test explained in a way you could understand?
There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in August 2023

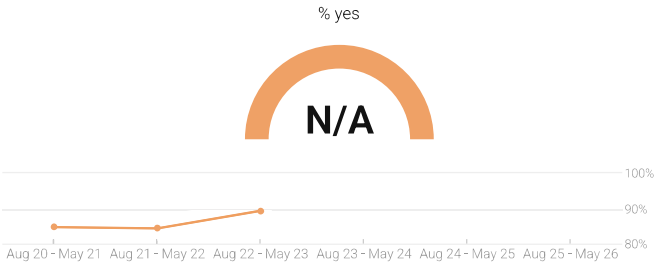


Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	N/A	-	0
National Total	N/A	-	0
Wellsouth Primary Health Network	N/A	-	0
Te Whatu Ora | Southern	N/A	-	0
Musselburgh Medical Centre Māori	N/A	-	0

Ethnicity	Overall	C.I.	n
Māori	N/A	-	0
Pacific	N/A	-	0
non-Māori, non-Pacific	N/A	-	0

Were you told how you could find out the results of this x-ray, scan, blood test, or other medical test?
There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in August 2023



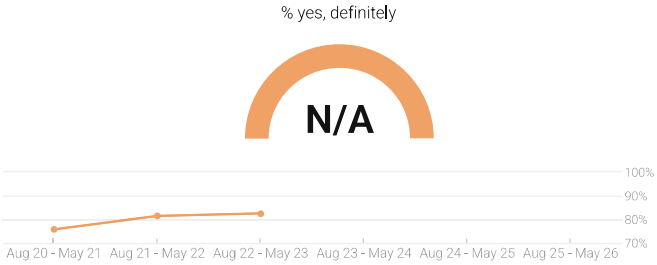
Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	N/A	-	0
National Total	N/A	-	0
Wellsouth Primary Health Network	N/A	-	0
Te Whatu Ora | Southern	N/A	-	0
Musselburgh Medical Centre Māori	N/A	-	0

Ethnicity	Overall	C.I.	n
Māori	N/A	-	0
Pacific	N/A	-	0
non-Māori, non-Pacific	N/A	-	0

Were the results of this x-ray, scan, blood test, or other medical test explained in a way you could understand?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in August 2023



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	N/A	-	0
National Total	N/A	-	0
Wellsouth Primary Health Network	N/A	-	0
Te Whatu Ora | Southern	N/A	-	0
Musselburgh Medical Centre Māori	N/A	-	0

Ethnicity	Overall	C.I.	n
Māori	N/A	-	0
Pacific	N/A	-	0
non-Māori, non-Pacific	N/A	-	0

Could you please tell us which hospital you received care from?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in November 2024

	Musselburgh Medical Centre			National			Māori		
	%	C.I.	n	%	C.I.	n	%	C.I.	n
Ashburton Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Auckland City Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Bay of Islands Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Botany Downs Maternity Unit	N/A	-	0	N/A	-	0	N/A	-	0
Buller Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Burwood Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Christchurch Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Dargaville Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Dunedin Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Dunstan Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Elective Surgery Centre – Waitematā DHB	N/A	-	0	N/A	-	0	N/A	-	0
Gisborne Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Greymouth Base Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Hastings Mental Health & Inpatient Unit	N/A	-	0	N/A	-	0	N/A	-	0
Hawera Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Hawke's Bay Regional Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Hillmorton Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Horowhenua Health Centre	N/A	-	0	N/A	-	0	N/A	-	0
Hutt Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Kaikoura Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Kaitaia Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Kenepuru Community Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Lakes District Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Lincoln Maternity Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Manukau SuperClinic	N/A	-	0	N/A	-	0	N/A	-	0
Matariki Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Middlemore Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Nelson Hospital	N/A	-	0	N/A	-	0	N/A	-	0
North Shore Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Oamaru Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Palmerston North Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Papakura Primary Birthing Unit	N/A	-	0	N/A	-	0	N/A	-	0

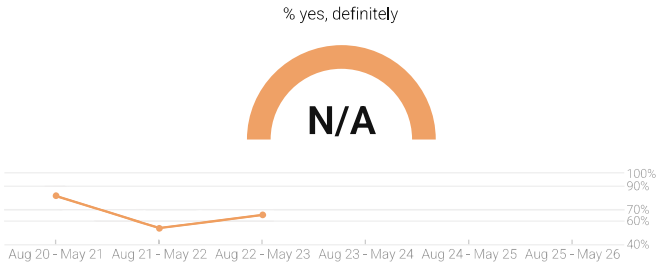
	Musselburgh Medical Centre			National			Māori		
	%	C.I.	n	%	C.I.	n	%	C.I.	n
Princess Margaret Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Pukekohe Maternity Unit	N/A	-	0	N/A	-	0	N/A	-	0
Rangiora Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Rhoda Read Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Rotorua Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Southland Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Tahoroto Mental Health Unit	N/A	-	0	N/A	-	0	N/A	-	0
Taranaki Base Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Taumarunui Community Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Taupo Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Tauranga Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Te Atarau Inpatient Psychiatric Unit	N/A	-	0	N/A	-	0	N/A	-	0
Te Kuiti Community Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Thames Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Tiaho Mai Acute Mental Health Unit	N/A	-	0	N/A	-	0	N/A	-	0
Timaru Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Tokoroa Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Waikato Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Waikato Psychiatric Inpatient Services	N/A	-	0	N/A	-	0	N/A	-	0
Waipukurau Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Wairarapa Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Wairau Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Wairoa Hospital & Health Centre	N/A	-	0	N/A	-	0	N/A	-	0
Waitakere Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Wakari Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Wellington Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Whakatane Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Whanganui Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Whangarei Hospital	N/A	-	0	N/A	-	0	N/A	-	0
Other	N/A	-	0	N/A	-	0	N/A	-	0

n = 0

As far as you know, is your GP / nurse clinic informed and up to date about the plan for follow-up?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in August 2023



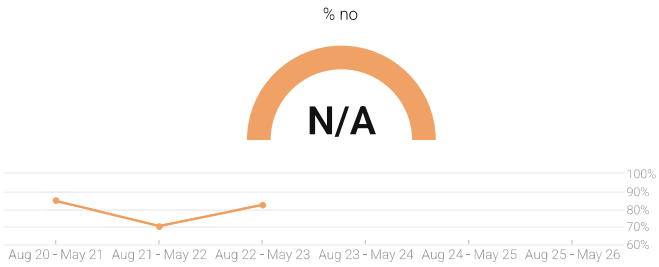
Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	N/A	-	0
National Total	N/A	-	0
Wellsouth Primary Health Network	N/A	-	0
Te Whatu Ora | Southern	N/A	-	0
Musselburgh Medical Centre Māori	N/A	-	0

Ethnicity	Overall	C.I.	n
Māori	N/A	-	0
Pacific	N/A	-	0
non-Māori, non-Pacific	N/A	-	0

Did you have to go back to hospital or get emergency care because of complications or your condition got worse within a month after being discharged from hospital?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in August 2023



Aug 25 - May 26	Overall	C.I.	n
Musselburgh Medical Centre	N/A	-	0
National Total	N/A	-	0
Wellsouth Primary Health Network	N/A	-	0
Te Whatu Ora | Southern	N/A	-	0
Musselburgh Medical Centre Māori	N/A	-	0

Ethnicity	Overall	C.I.	n
Māori	N/A	-	0
Pacific	N/A	-	0
non-Māori, non-Pacific	N/A	-	0

What language(s) do you speak most often at home?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in August 2023

	Musselburgh Medical Centre			National			Māori		
	%	C.I.	n	%	C.I.	n	%	C.I.	n
English	N/A	-	0	N/A	-	0	N/A	-	0
Māori	N/A	-	0	N/A	-	0	N/A	-	0
New Zealand Sign Language	N/A	-	0	N/A	-	0	N/A	-	0
Samoan	N/A	-	0	N/A	-	0	N/A	-	0
Northern Chinese (including Mandarin)	N/A	-	0	N/A	-	0	N/A	-	0
Hindi	N/A	-	0	N/A	-	0	N/A	-	0
Other language(s), e.g. Gujarati, Cantonese, Greek (Please tell us):	N/A	-	0	N/A	-	0	N/A	-	0

n = 0

How well do you speak English?

There were not enough responses in the Aug 25 - May 26 to report on.

This question was retired in August 2023

	Musselburgh Medical Centre			National			Māori		
	%	C.I.	n	%	C.I.	n	%	C.I.	n
Very well	N/A	-	0	N/A	-	0	N/A	-	0
Well	N/A	-	0	N/A	-	0	N/A	-	0
Not well	N/A	-	0	N/A	-	0	N/A	-	0
Not at all	N/A	-	0	N/A	-	0	N/A	-	0

n = 0